

WaterWorks Park Cabana/Daybed Policies

ENJOY THE DAY IN YOUR OWN PERSONAL SPACE Each cabana gives you and your guest's privacy & a secure home base. They also offer a nice overview of the Park and a place to relax away from the bustle of the Park. Choose from our standard, premium or VIP Cabanas. Rentals include ALL DAY use of Cabana. Rental does NOT include admission fee. Cabana service is also available from your Cabana or Daybed from 11:30 am-4pm.

STANDARD CABANAS 10'x10'

Are located on the grassy knoll near the Flume Slides and on the Wave Pool side. These are 10' x 10' fully enclosed cabanas and include: seating for 6-8 with coffee table. Also included is a locker for small personal items. Cabana service is available in your Cabana from 11:30am - 4pm.

PREMIUM CABANAS 10'x10'

Are located on hill behind the Kiddie Pool area and beside the Cyclone. These include a Flat Screen TV w/remote control for those who want to take a time out from the slides. These are 10' x 10' fully enclosed cabanas and include: seating for 6-8 with coffee table. Also included is a locker for small personal items. Cabana service is available in your Cabana from 11:30am - 4pm.

VIP CABANAS 10'x20'

Our large Premium Cabanas are 10' x 20' are located throughout the park. These include a Flat Screen TV w/remote control for those who want to take a time out from the slides. These are 10' x 20' fully enclosed cabanas and include: seating for 10-15 with coffee table. Also included is a locker for small personal items. Cabana service is available in your Cabana from 11:30am - 4pm.

DAY BEDS

Daybed 1 & 2 are located beside the Kiddie Pool and Daybed 3 & 4 are located at Cowabunga Beach within the ropes. Each Day Bed includes cushions and shade cover and seats 6-8 people. ***Please note, if you rent Daybed 3 or 4 anyone under 48" must wear a lifejacket while seated at the daybed.***

CREDIT CARD IS REQUIRED

To rent a Cabana or Day Bed, a credit card is required. If a Cabana/Day Bed is damaged, vandalized or excessively dirty, the renter authorizes WaterWorks Park to charge the credit card on file a minimum Cleaning/Damage fee of \$200 for a Standard Cabana/Day Bed or \$500 for a Premium/VIP Cabana. We check the Cabanas and Day Beds nightly. Please notify the office immediately if you see any previous damage to the Cabana or Day Bed. A lock and key is provided for the included locker. If you do not return the lock and or key to the office to check out, or we have to cut the lock off the locker it is an automatic \$15 charge.

CHECK-IN/CHECK-OUT

Please check-in for your cabana in the office. The person checking in must provide a credit card or \$200 cash deposit for standard and \$500 for a Premium/VIP for incidentals. You must be 18 or older to check in. You will be given a lock and key to the locker. To check-out you must return the lock and the key to the office by 5:45pm when you leave. If you do not return the lock and/or key you will be charged \$15.

REFUND POLICY

You may change the date or cancel your reservation up until the day before your reservation free of charge or to receive a full refund. To do this, you must call the office during office hours and speak to someone in person. You must provide the credit card you used to rent the cabana. Please allow 7-10 business days for the credit card company to refund the money. If you call the day of your reservation you will not receive a refund, you may move your reservation for a \$25 fee to another available day. You will not receive a refund at any time if you cancel this new date.

LATE ARRIVAL POLICY

We expect all Cabana or Day Bed reservations to arrive by 1 pm. If you will be arriving later, please indicate that to us when you book your reservation. If you do not notify us or do not show up for your reservation by 1pm you will be charged the full amount. There will be no refunds.

INCLEMENT WEATHER & CANCELLATION POLICY

We understand that bad weather does occur, but it is your responsibility to check the weather on the day you intend to arrive. No refunds will be given after check in. You may cancel your reservation the day before for a full refund. See Refund Policy.

BEHAVIOR POLICY

We reserve the right to check bags, packages, and the Cabana/Day Bed if we feel there is a violation of Park Rules. No outside food or beverages are allowed in the Park or the Cabana/Day Bed. We reserve the right to eject visitors from the Park if a violation of Park rules occurs. No refunds or credits will be given in this event. Respect of the Cabana and Day Beds is essential. A Lock & Key for the locker and TV REMOTE (if applicable) must be returned or an additional fee of \$15 will be charged to your card. SMOKING IS NOT PERMITTED IN THE PARK. If you smoke in the Cabana a \$50 fee will be charged to your card.